## CONTENTS

About the Authors	$\nu$
Preface and Chapter Summary	xv
Acknowledgments	xxii
PART 1: THE RATIONALE FOR THE FUTURE COMPATIBLE CAMPUS	
1. Transforming the Academy  **Kristine A. Hafner and Diana G. Oblinger**	2
Part 2: Planning for the Future	
2. A Strategy for I/Γ Investments William H. Graves	26
3. Strategic Information Technology Planning in Higher Education  Charles R. Moran	36
4. Staging for the Launch: An Implementation Planning Framework  Thomas C. Wunderle	53
5. Student Services for the 21st Century: Creating the Student-Centered Environment Martha A. Beede and Darlene J. Burnett	68
Part 3: Moving Toward the Future in Teaching and Learning	
6. Student Mobile Computing  Diana G. Oblinger, Mark Resmer, and James R. Mingle	88
7. Wake Forest University's Strategic Plan for Technology	109

8. Collaborative Learning  Edwin J. Pinheiro	118
9. Instructional Technology and the Mainstream: The Risks of Success William H. Geoghegan	131
10. Making Ends Meet: A Faculty Perspective on Computing and Scholarship  James S. Noblitt	151
Part 4: Developing the Infrastructure	
11. The Importance of the Campus Network Infrastructure Richard Nichols	166
12. Planning for Success: Are You Ready for Client/Server?  David L. Bellamy and Danuta C. McCall	178
13. Designing Classrooms for the 21st Century  Kathryn L. Conway	198
14. Prepare Today for the Digital Library of Tomorrow <i>Richard P. Hulser</i>	218
15. Managing Innovation: Project Implementation in Higher Education  D. Lawrence Bivins	230
Part 5: Measuring Success	
16. Knowing How It Is All Working: The Role of Performance Measurements James W. Cortada	248
Index	273